

Monitoring services:

Our monitoring service run check's on your server and hardware every 15 minutes, 24 hours a day, 365 days a year.

As soon as any errors occur we will know about it and be able to pro-actively fix the problems. We will also be able to send you reports and alerts either daily, weekly or monthly showing you the status or your equipment. Our monitoring is charged for the different features that you would like monitored and checked.

Ultimate support package:

1. Windows service monitoring – Checks any/all services.
2. Disk space check – alerts you if it rises above your threshold.
3. TCP port monitoring – monitors any TCP ports at their ISP or on the server.
4. Ping checks – checks status of network devices, remote offices or remote devices.
5. SNMP checks inc. RAID array checks – configure any SNMP check: includes pre-configured RAID health-checks.
6. Daily back-up checks – alerts you to problems on backup jobs.
7. Critical event checks – reports critical events across all clients on one single easy-to-read report. Also you can filter for not-so-critical events too.
8. Disk health check – checks smart disk alerts and warns if disks are failing.
9. Daily anti-virus check – alerts you if AV pattern files are out-of-date.
10. Hacker check – alerts you to unauthorized access attempts to clients systems.
11. File size check – monitors files of any type and alerts you if they exceed or fall below your set thresholds.
12. WSUS – alerts you when critical updates haven't been installed.
13. Server performance monitoring checks – Processor utilization check, processor queue length check, network interface utilization check and physical disc check.
14. Multiple exchange stores check – checks the size of multiple information stores and ensures you never crash into your SBS limits.
15. Disk growth rate check – alerts you if growth rates exceed you limit in a 24-hour period.
16. Roll your own event log check – monitors for event occurrences that are – or are not – detected.
17. File size check – monitors files of any type and alerts you if they exceed or fall below your set threshold.
18. Website check – ensures client sites are working properly.
19. Bandwidth check – get alerted to high usage.
20. Roll your own event log check – monitors for event occurrences that are – or are not – detected.
21. 5-minute interval option – increases monitoring frequency from every 15 minutes to every 5 minutes.

£85+VAT per month