

## Monitoring services:

Our monitoring service run check's on your server and hardware every 15 minutes, 24 hours a day, 365 days a year. As soon as any errors occur we will know about it and be able to pro-actively fix the problems. We will also be able to send you reports and alerts either daily, weekly or monthly showing you the status or your equipment. Our monitoring is charged for the different features that you would like monitored and checked.

## Standard monitoring package:

1. Windows service monitoring – Checks any/all services.
2. Disk space check – alerts you if it rises above your threshold.
3. TCP port monitoring – monitors any TCP ports at their ISP or on the server.
4. Ping checks – checks status of network devices, remote offices or remote devices.
5. SNMP checks inc. RAID array checks – configure any SNMP check: includes pre-configured RAID health-checks.
6. Daily back-up checks – alerts you to problems on backup jobs.
7. Critical event checks – reports critical events across all clients on one single easy-to-read report. Also you can filter for not-so-critical events too.
8. Disk health check – checks smart disk alerts and warns if disks are failing.

£55+VAT per month