

STANDARD (3 – 10 days)

or

FAST-TRACK (queue jump)

Information to be saved?
(Charged extra)

YES NO

If so, please specify what.....
.....
.....

Doc's
Email
I-tunes

Admin Account:.....

PASSWORD:.....

Equipment description (left with syn-star):
.....
Power Lead supplied: YES NO
Bag / case supplied: YES NO: desc.....
Additional Hardware / Software left in-store:
1.
2.
3.
4.

Fault:.....
.....
.....
.....
.....

Technician comments (when booking in hardware):
.....
.....
.....

Hardware quote given
Equipment/hardware:.....

£.....+ VAT

Work completed:.....
.....
.....
.....
.....
.....

CUSTOMER PLEASE COMPLETE

First Name.....

SURNAME.....

Company name:.....

Address.....
.....

Postcode.....

TEL: (.....)

Mob:.....

Email.....

D.O.B...../...../..... (Under 18)

Customer signature.....

Print name.....

Date.....

Please note that unless given written instructions to save information, Syn-Star accepts no responsibility for the loss of data and do not guarantee to be able to retrieve data. All repair cost are for service only & do not include hardware. Hardware is charged in addition to any repair cost paid in advance. A minimum charge of £38.50 is applied to all repairs undertaken unless agreed prior to any work being undertaken. Syn-star UK Ltd does not accept responsibility for any lost, damaged equipment left in possession at any of their premises. Estimates are given subject to change and Syn-star UK Ltd reserves the right to a variance of 50%. If the above property is not collected within two months of today's date it will be disposed of. Problems arising not connected with the repair / upgrade will not be covered by subsequent warranties and therefore will be charged separately. There will be no refunds of any machine / equipment that have sustained additional damage by way of liquid or other foreign body. We do not guarantee to be able to fix faults, and the advance charge is purely for labour and not guarantee for completed repairs. All software repairs involving viruses are covered by a one week warranty, new virus are not covered. By signing this form you agree to the above terms & conditions and also syn-star UK ltd's full trading terms & conditions which are available on request.



Amount paid (in-advance)

£.....

Cash / Card / CHQ

Staff member:.....

Date: